

Programme Benefits Summary and Supplementary Terms & Conditions
Membership Enrolments purchased from 02 January, 2024

All programme benefits are subject to full terms and conditions listed [here](#)

Discounts & Inclusions	Silver	Gold	Platinum
Food & Soft Beverages (Not applicable on Brunch)	30% Off 1 - 5 guests 25% Off 6 - 10 guests 20% Off 11+ guests		
Select Alcoholic Beverages	20%		
Food Take-Away	20%		25%
Business Centre	15%		20%
Room Bookings	15% Off Standard Room 20% Off Standard Suite		
Annual Gym Membership	15%		
Spa	15%	20%	20%
Complimentary Supplementary Card	✓	✓	✓
Vouchers			
Complimentary Room Night With Breakfast	x 1 (Select hotels)	x 1 (All hotels)	x 1 (All hotels)
Complimentary Suite Upgrade		x 1	x 2
Complimentary 2 nd Night Stay		x 1	x 2
Complimentary Buffet (Lunch / Dinner)	x 1 (2 guests)	x 1 (2 guests)	x 2 (2 guests)
Complimentary Cake	x 1	x 2	x 2
Complimentary Bottle of Wine With Meal (Minimum F&B Bill of INR 4,000 or more)		x 1	x 2
Buy 1 Get 1 on Alcoholic Beverages		x 1	x 2
Complimentary Starter (One a Month on Minimum Dining Bill of INR 2,000 or more)			x 12
50% Discount on Dining (Up to 6 Guests)	x 1	x 2	x 2
30% Discount on Brunch (Up to 6 Guests)		x 1	x 2
INR 2,500 Voucher (Minimum F&B Bill of INR 6,000 or more)		x 1	x 2
50% Off One Spa Service	x 1	x 2	x 2

* Complimentary room night benefit is only available at certain Participating Hotels listed [here](#), as such the list may be updated from time to time.

BENEFITS SUPPLEMENTARY DETAILS

Inclusions	Explanation
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Discount on Food & Soft Beverages	Members are entitled to the dine-in discounts (excluding Brunch) on the total food and soft beverage bill only, when consumed at Participating Outlets, as per the tier of the Membership. Member is included in guest count. Children above 5 years of age are included in the total guest count for the purpose of calculating discounts.
Discount on Select Alcoholic Beverages	Alcoholic beverage discounts (including Brunch) apply to beverages consumed on-site at Participating Outlets only.
Discount on Room Bookings	Members are entitled to discount on bookings made on then-current standard rate on Hyatt.com, at Participating Hotels only. This discount is subject to room allocation and availability. All reservations must be made via the Programme App only. For information about the cancellation, refund and deposit policies associated with your stay, hotel policy shall apply. Please visit Hyatt.com hotel page for detailed cancellation policy. No show for a room booking may result in a cancellation fee charged as per the Hotel's policy.
Discount on Food Take-Away	Members are entitled to the discount as per their Tier, on qualifying take-away orders, at Participating Outlets only. Take-Away discounts apply to food and soft beverages only.
Discount on Spa	Members are entitled to the discount as per their Tier, on the Spa services at Participating Hotels only.
Discount on Business Centre	Members are entitled to the discount as per their Tier, on the Business Centre rentals for meetings of up to ten (10) persons, at certain Participating Hotels only.
Discount on Annual Gym Membership	Discount applies to annual Gymnasium memberships where offered and is subject to terms and conditions provided by Participating Hotels at time of gym membership sign-up.
Complimentary Supplementary Card	Supplementary, as defined these Terms, are entitled to receive non-voucher benefits that are available to primary Member commensurate with primary Member Tier level.

Voucher Benefits

For all voucher benefits, Member must personally present applicable voucher via the Programme App for redemption prior to use. Vouchers cannot be used in conjunction with any other voucher or special promotional offer. Vouchers are non-transferable, have no cash value and are non-tradable. All vouchers are for one-time use in accordance with tier membership.

Renewal Benefits (If applicable)

Current Members who renew prior to expiry may extend the life of a certain number of vouchers for a period of 3 months from the date of Membership renewal. The quantity of vouchers which may be extended depends on tier level to which Member is renewing (Maximum of 3 vouchers may be extended). Voucher extension does not apply to

room/suite night vouchers, gym trial, or complimentary starter vouchers. Members renewing into Gold and Platinum tiers are also entitled to a complimentary buffet lunch/dinner voucher for a period of 3 months from the date of Membership renewal.

Complimentary Room Night	Voucher is valid for one (1) complimentary room night with breakfast on qualifying stay in a base category of room on double occupancy at select Participating Hotels only. This voucher is subject to room allocation and availability. An advance 48-hours reservation is required. Voucher credit may be deemed redeemed if booking is cancelled or amended less than the cancellation policy.
Complimentary 2 nd Night Stay	Voucher is valid for one (1) complimentary night stay with breakfast when booking a qualifying stay of two nights or more in a double occupancy room at select Participating Hotels only. Member must use the free night during stay in which it is earned. The free night is only available for consecutive night stays that meet the minimum stay requirement. Consecutive nights at the same hotel are considered one stay even if guest checks out back in. For information about the cancellation, refund and deposit policies associated with your stay, hotel policy shall apply. Please visit Hyatt.com hotel page for detailed cancellation policy. Voucher credit may be deemed redeemed if booking is cancelled or amended less than the cancellation policy. Voucher is not valid for bookings for a Presidential Suite.
Complimentary Suite Upgrade	Voucher is valid for a complimentary upgrade to a base category suite for one (1) night and one (1) room, on double occupancy, on qualifying bookings made on the standard rate, at select Participating Hotels only. For information about the cancellation, refund and deposit policies associated with your stay, hotel policy shall apply. Please visit Hyatt.com hotel page for detailed cancellation policy. No show for a room booking will result in a cancellation fee charged as per the Hotel's policy. Voucher credit may be deemed redeemed if booking is cancelled or amended less than the cancellation policy. Voucher is not applicable on premium suites (e.g. Presidential suites).
Complimentary Buffet Lunch / Dinner	Voucher is valid for Buffet Lunch or Dinner (excluding Brunch) at Participating Outlets only. Discounts on beverages will be applicable as per the tier of Membership.
Complimentary Cake	Voucher is valid for one (1) kg cake when a minimum of two (2) persons dine and a minimum of two (2) main courses are ordered at Participating Outlets. The choice of the cake will be as per the Hotel's discretion. A minimum of 24 hours advance reservation is required before the cake can be ready.
50% Discount on Dining	Voucher is valid for a 50% discount on food and soft beverage bill (excluding Brunch) for a table of up to six (6) persons at Participating Outlets only. Member is included in guest count. Children above 5

	years of age are included in the total guest count for the purpose of calculating discounts.
30% Discount on Brunch	Voucher is valid for a 30% discount on the total food and soft beverage bill for a table of up to six (6) persons at Participating Outlets only. Member is included in guest count. Children above 5 years of age are included in the total guest count for the purpose of calculating discounts.
INR 2,500 Voucher on minimum F&B of INR 6,000 or more	Voucher is valid for cash discount on food and beverage bill of INR 6,000 or more excluding taxes and service charge for a table of up to six (6) persons at Participating Outlets only. Not combinable with other offers or discounts. Children above 5 years of age are included in the total guest count for the purpose of calculating discounts.
Complimentary Bottle of Wine	Voucher is valid for one (1) bottle of wine (selection at hotel's discretion) consumed on-site when dining at Participating Outlets and spending a minimum of INR 4,000 after any discounts and excluding taxes and service charges. Members may choose to opt for non-alcoholic sparkling wine or 4 x mocktails or juices.
Buy 1 Get 1 on Alcoholic Beverages	Voucher is valid for one (1) complimentary alcoholic beverage per voucher, of equal or lesser value as paid beverage ordered at Participating Outlets. This benefit is not combinable with other offers, and eligible drink selection is at the discretion of the Hotel.
Complimentary Starter	Voucher is valid for one (1) starter per month when dining at Participating Outlets and spending a minimum of INR 2,000 on dining bill, after any discounts and excluding taxes and service charges. Monthly benefit expires at the end of each calendar month and does not carry-over. Excludes seafood starters.
50% Off One Spa Service	Voucher is valid for a 50% discount on one qualifying (1) service at Participating Outlets only.